From: Chad Smykay

To: Microsoft ATR

Date: 1/24/02 3:30pm

Subject: Microsoft Settlement

I completely disagree with the settlement agreed put forward. Especially the part about the education. While I don't have a problem in the short term of the contract for Microsoft the issue support and/or operating systems for schools I have a problem with it in the long run. What is going to happen is that they will be able to pull all schools in America in to deals that they might not necessary lead.

Please do not pass this settlement without reviewing other options.

Kind Regards,

Chad Smykay Rackspace Managed Hosting 210-892-4025 ext. 1249 http://www.rackspace.com